

HFN, INC.

MINUTES OF A MEETING OF THE BOARD OF DIRECTORS

May 20th, 2024

A meeting of the Board of Directors (the “Board”) of HFN, INC., a Washington corporation, was held on May 20th, 2024, at 4:00pm (Pacific Time) via online Zoom.us conference call and in-person.

Directors Present:

Eric Wolak, Tim Underwood, Howard Kapustein, David Ngai, Charlie Herb, Allen Enebo, Albert Wang

Also Present Were:

Jeremy Fallt, HFN General Manager

Sean Freiburg, community member

Directors Absent: none

Call to Order

Jeremy Fallt called the meeting to order at 4:04 (Pacific Time) and Eric Wolak recorded the minutes. A quorum of directors was present, and the meeting, having been duly convened, was ready to proceed with business.

Approval of Minutes

Motion: Minutes for April were approved

Manager’s Report

Jeremy sent out the report for April via email. No questions were raised.

FinCEN – Beneficial Ownership Reporting

Conversations are in progress with Highlands Council's attorney about who will need to file this form.

MM Cable Removal

Negotiations continue with Cannon Construction for the cost of removing defunct multi-mode cable as we decommission it.

Splicing Van

GigabitNow has made a proposal for a new splicing van. To be reviewed at the Advisory Group Meeting and voted on by email after the meeting.

Covenant filing fees

Highlands Council has suggested that HFN should consider paying the filing fees for homes joining the Highlands covenant. The Board deliberated and directed Jeremy to continue the conversation with Highlands Council.

Community survey results

Results from the Issaquah Highlands Community Survey 2024 were reviewed.

Recent Gig upgrade customers

A new customer has complained about the cost of adding gigabit HFN service to a house that already had gigabit service. The Board discussed the situation and potentially re-thinking the fee structure.

Board Meeting Adjournment

There being no further business to come before the meeting, the meeting was adjourned at 5:02pm (Pacific Time)

HFN Advisory Group Meeting (started at 5:05pm)

Dan Sivils and Steve Milton from Gigabit Now joined the meeting.

Sean Freiburg, a member of the community, also joined the meeting. This was Sean's second attended advisory group meeting.

Operational Report

A significant number of calls came in this month due to connection loop issues that are now resolved.

XGS-PON Upgrade Project

GigabitNow shared a tentative project plan for the roll-out of speed upgrades. GigabitNow employees are actively commissioning the new gear.

BNG Upgrade

Testing and commissioning of the new BNG architecture continues. Pilot hardware has been deployed into HFN datacenters.

While it is not a part of the initial project, native IPv6 support would be possible with this new gateway architecture.

Early alpha testing subscribers will be contacted within the next few weeks to coordinate downtime for transferring to the new gateway. Subscribers with static IP addresses will not be able to participate at this time.

XGS-PON Rollout Strategy

Jason from Gigabit Now joined the meeting to discuss rollout strategy.

A few Calyx parts are still not delivered. As soon as they are (and installed), Gigabit Now should be ready for the next stage of testing and commissioning.

Availability will be a phased program, where individual neighborhoods will become eligible independently over time. An address lookup tool and maps will be made available to subscribers.

Naming and branding were discussed over email, discussed at the meeting, and will continue to be discussed over further emails.

Splicing Van

The Board asked Gigabit Now to propose several options over a range of prices for the splicing van.

HFN Advisory Group Meeting Adjournment

There being no further business to come before the meeting, the meeting was adjourned at 6:21pm (Pacific Time)

Respectfully submitted,

Eric Wolak, Recording Secretary